



Transforming your precious photographs into treasured DVD keepsakes.

Order Agreement

1000 Silverthorn
Lee's Summit, MO 64081
816.392.7692

Please read and sign this Order Agreement and submit along with the Order Form, your pictures, video and music selections.

Guarantee

We take great pride in ensuring each customer's complete satisfaction. If there is a problem with your order, Slides of Life will make every effort to resolve the issue. If we are unable to do so, we will refund your money, minus the cost of shipping and handling. Please see following section regarding DVD Compatibility. (Please do not return your DVD without first obtaining a return authorization.)

Copyright

Slides of Life will use music selections already owned and provided by you, or we will purchase specific music selections on your behalf, as directed by you. You will not be charged for those music selections provided by you; however you will be required to reimburse Slides of Life for purchases of music selections made on your behalf. Your music will be returned to you as part of your final DVD video.

Damage Liability

Slides of Life is not responsible for damage to your photos or CDs that may occur during transportation/shipping. Slides of Life strongly suggests (for tracking purposes) your materials be sent by either Fed Ex, certified mail, or UPS. We will do the same when sending your final package back to you. You may want to consider making duplicate copies of your photos prior to shipping.

DVD Compatibility

Slides of Life uses DVD-ROM format, which is compatible with most all existing DVD players. However, not all DVD players are compatible. Please check your DVD player's program manual to determine if it supports the DVD-ROM format. We have found the following Website to be very helpful: www.dvdrhelp.com/dvdplayers. Refunds will not be given for DVD incompatibility issues.

Privacy

Slides of Life will not give, sell, rent, lease, or disclose your contact information or photos to any unrelated company. We may, from time to time, use your photos on our website or in other promotional pieces, unless you specifically direct otherwise. We have many repeat and referral customers. As such, your contact information will be used only by Slides of Life and or Slides of Commerce marketing and communications.

Acknowledgement

I am entering into an agreement with Slides of Life, LLC for services to develop a personal, customized DVD photo montage video per my order. I understand that full payment is due before delivery of the completed DVD. I am hereby confirming that I have permission to use all photographs in this slide show and accept responsibility for copyright liability. I intend to use this DVD for personal use only, such as a family event, birthday, wedding, etc. I acknowledge that I have read and am complying with this agreement.

Unless otherwise noted, my photos have been removed from all frames, photo albums, etc. and are in the order I wish them to appear. I have made note of all captions I wish to be included. Unless otherwise noted, I have included my music selections, DVD title choice, and DVD label photograph choice on the order form.

Signature : _____

Printed Name: _____

Date: _____